

HRSA WebVPN

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|----------|----------------|-----|
| 12/18/11 | OIT/DITOSS/NOB | 1.0 |
| 2/16/12 | OIT/DITOSS/NOB | 1.1 |
| 12/4/12 | OIT/DITOSS/NOB | 1.2 |

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Introduction

The purpose of this document is to provide instructions on connecting to the HRSA WebVPN. This document will guide users through gaining access, Logging in, and basic “how to” instructions.

Prerequisites

Prior to attempting to connect to the HRSA WebVPN you will need to request access to the WebVPN. You can do this by contacting the HRSA Helpdesk and request access to the HRSA WebVPN. You will also need a PIV Card and a Smart Card reader (Integrated or USB) with the appropriate middleware and drivers installed. Installing the Smart Card reader is beyond the scope of this document.

Using the WebVPN

Once you have been granted access to the HRSA WebVPN, you can access the Remote Access Portal site by navigating to <http://access.hrsa.gov>.

Insert Smart Card into Smart Card Reader

Click the button to "Launch Cisco SSL VPN" (see screenshot below).

The screenshot displays the HRSA (U.S. Department of Health and Human Services Health Resources and Services Administration) Home page. On the left is a vertical navigation menu with icons and labels for Home, Downloads, Information, Help, and Exit. The main content area features a large 'Home' heading with a padlock icon, a user profile card for 'Doe John, G.' with a photo and ID '2015JAN01', and a warning icon with the text 'Insert your PIV card in your smart card reader before you try to login.' Below this are two large buttons: 'Launch Cisco SSL VPN' (with the Cisco logo) and 'Launch Citrix Access' (with the Citrix logo). A red arrow points from the warning message to the 'Launch Cisco SSL VPN' button.

HRSA U.S. Department of Health and Human Services
Health Resources and Services Administration

Home
Downloads
Information
Help
Exit

Home

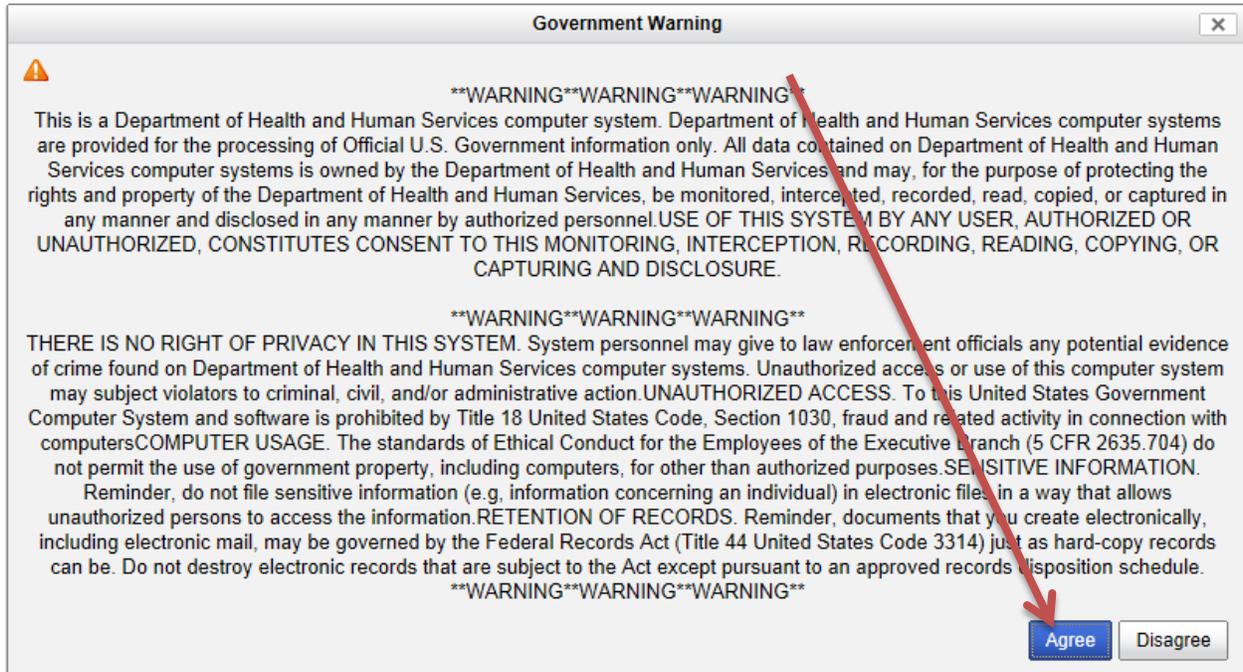
United States Government Health & Human Services (HHS)
Photo: [Placeholder]
Affiliation: Contractor
Agency: [Placeholder]
Health & Human Services (HHS)
Email: [Placeholder]
Date: 2015JAN01
Doe John, G.
HHS

! Insert your PIV card in your smart card reader before you try to login.

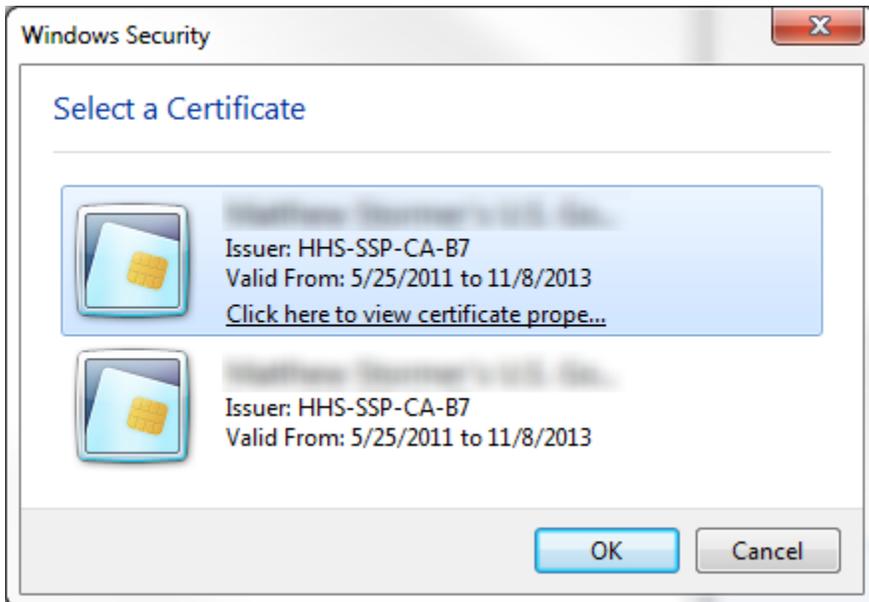
CISCO **Launch Cisco SSL VPN**
Access to Cisco VPN using your PIV Card

CITRIX **Launch Citrix Access**
Access to Citrix using your PIV Card

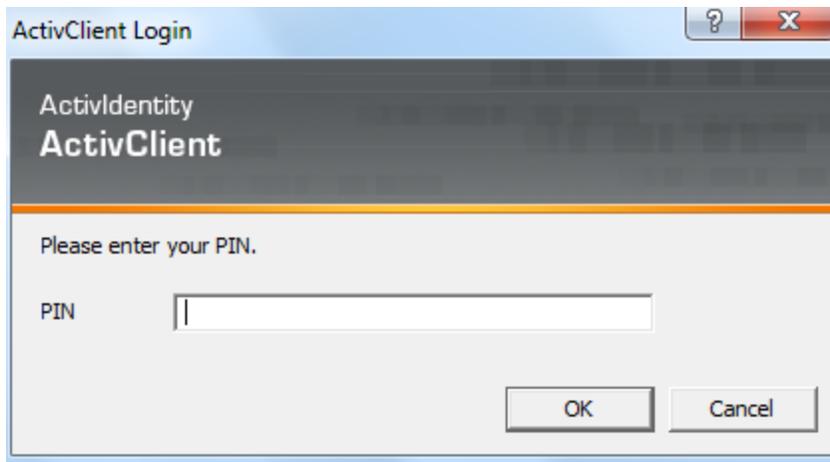
Agree to the Government Warning notification (see below):



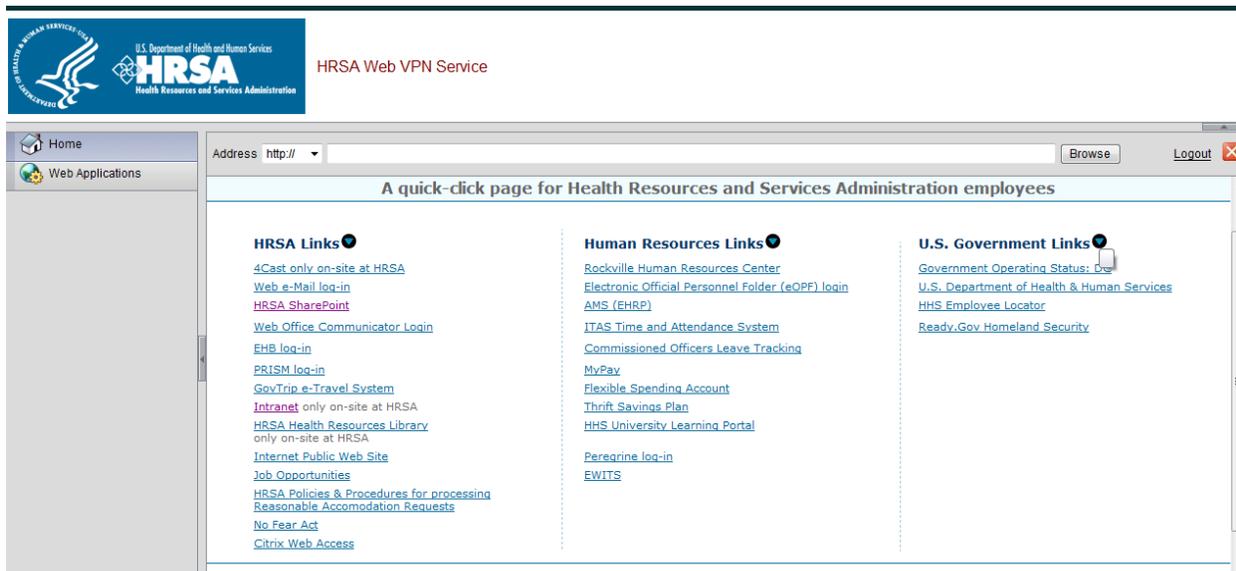
Select your certificate when prompted (usually the top item with your name and a valid date range):



Enter your PIN when prompted:

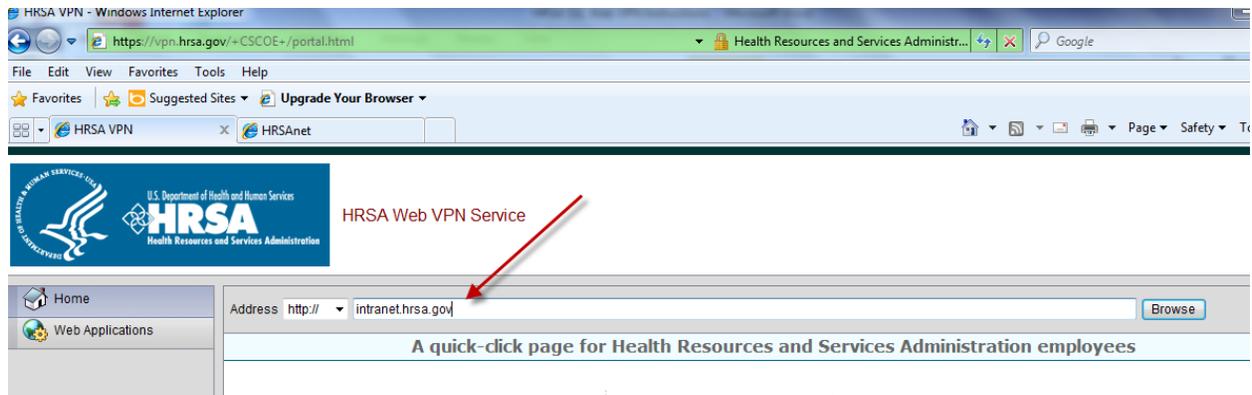


You are now logged into the HRSA SSL WebVPN



You can click links from this page to reach internal and external HRSA Network resources.

You can also type into the embedded address bar and enter custom URL's (web addresses).



Do not type web addresses in the top address bar.

Logging off

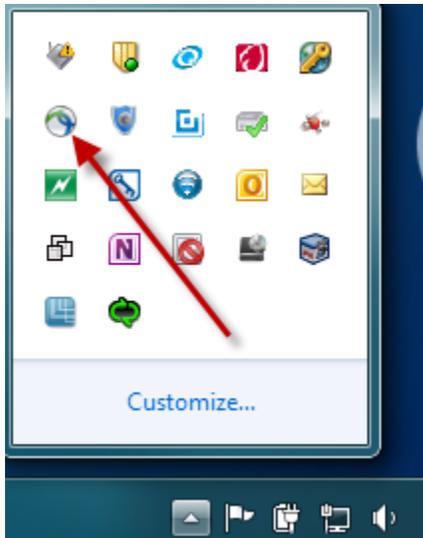
When you are finished your session click the logout button and close all browser Windows.



Using the SSL VPN

Users that have Government Furnished Equipment (GFE) can use the SSL VPN to connect their devices to the HRSA Network as if they are in the Office.

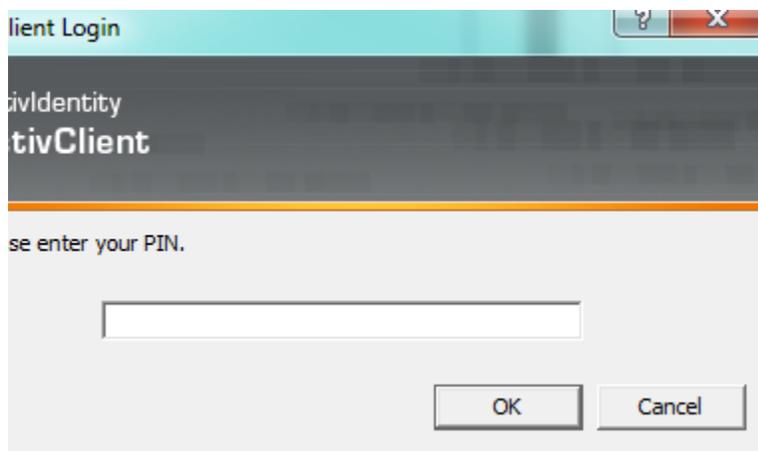
To do so, click the AnyConnect icon in the System Tray.



Click the "Connect" button.



Enter your PIN when prompted.



Click "Accept" on Banner



Your computer will then be connected to the HRSA SSL VPN.

Using the Start Before Login Feature

Start Before Login is a feature that allows you to establish an SSL VPN Connection prior to logging into Windows. To use this Feature, you need to connect to the VPN using the Cisco AnyConnect Client once using the method above.

To use the Start Before Login Feature, click switch user at the login screen.



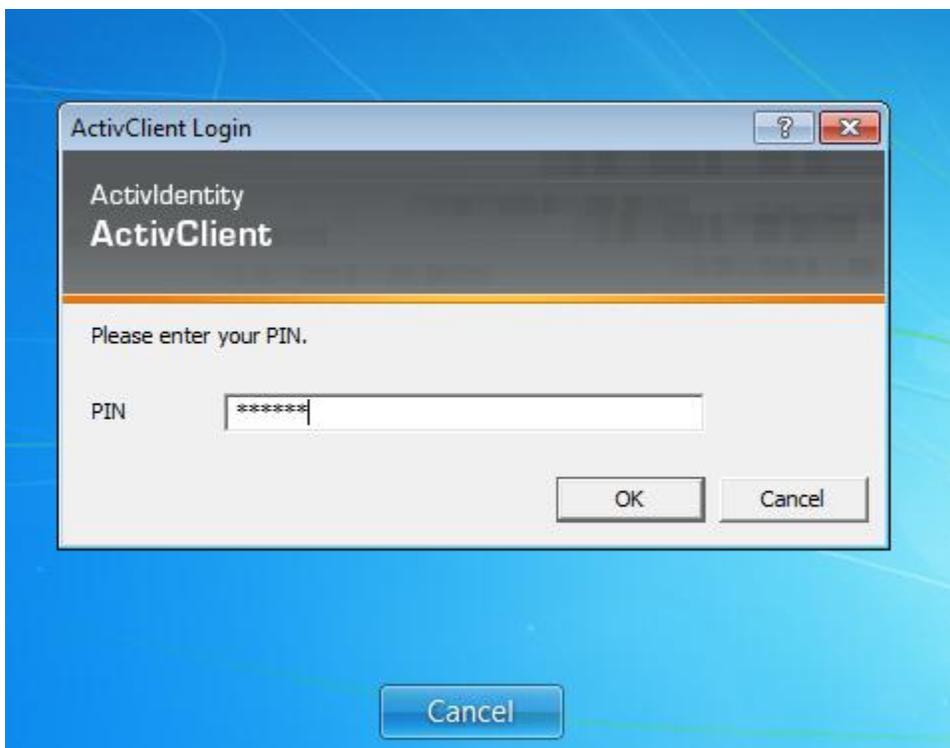
In the bottom right hand corner, click the icon as shown below.



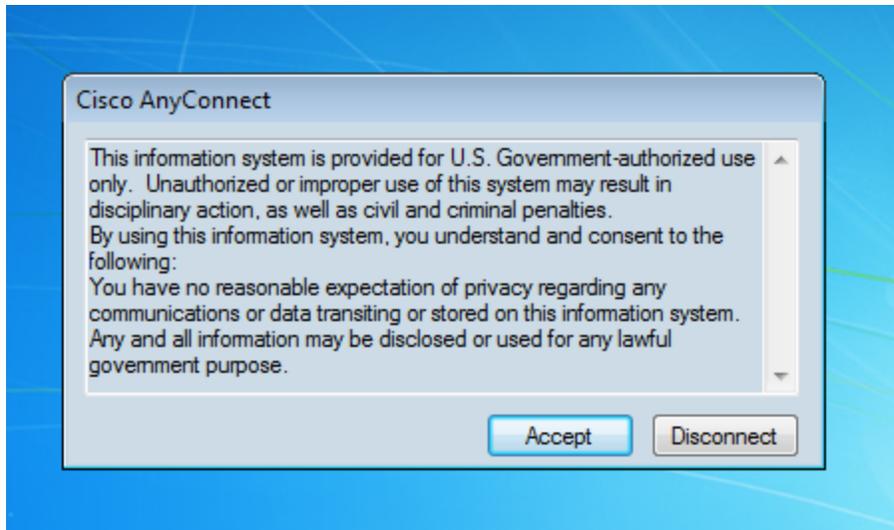
At the login screen, click connect



Type your PIN when prompted



Accept the warning banner



You will then be able to login to Windows with your PC already connected to the HRSA Network.



Questions/Support

If you require assistance you can contact the HRSA Help Desk.